



THE COUNTRY PARK

BAR - RESTAURANT - FUNCTIONS

CHRISTMAS PARTY NIGHTS TERMS AND CONDITIONS

- All bookings require a ticket purchase. A £10 per person deposit is required which is to be paid upon booking. Full payment is to be made no later than 14 days prior to the event.
- Tickets are non-refundable and non-transferable.
- Payment can be made by cash, credit/debit card or bacs. Unfortunately, we do not accept cheques, and cannot accept card payments over the phone
- Preorders are required for all bookings; these must be returned to the venue a minimum of 14 days prior to the event.
- We would advise that numbers booked are for the numbers expected to attend. It is not always possible to increase numbers, and we do not operate an overbooking policy.
- Organisers, you are requested to restrict your parties to responsible persons over the age of 18 years. Please provide The Country Park with company/party names and ensure that all guests are aware of this. No one under the age of 18 will be granted entry without prior permission, no refund will be issued for any refusals made on the night of the event.
- The Country Park is only able to communicate with one party organiser per reservation, all queries should be directed to your designated party organiser.
- Due to various sizes and numbers of parties, smaller parties may be seated with others and larger parties may be split between tables within the same area. We are unable to take customer requests for table allocation and cannot make table/seating alterations at the event.
- A smart casual or fancy-dress code applies to all parties and tribute nights.
- For Christmas party nights food service will commence at 7.30pm regardless of late arrivals.

- The Country Park will not hold food back for late arrivals.
- All and any dietary requirements must be specified in writing, via email at least 14 days prior to the event. We are unable to offer alternatives on the day.
- Whilst we have no intention of doing so, The Country Park reserves the right to make alterations without prior notice for reasons beyond our control.
- The Country Park reserves the right to withdraw an event from sale due to lack of uptake/numbers booked. In this instance, we will endeavour to offer an alternative subject to availability or refund payments made.
- Vehicles left in The Country Park car park are the sole responsibility of the owner. Please note that the car park may be locked after close of business through to 7:00am the following day.
- Attendees who have a car in the car park will have to enter their numberplate into the on site ANPR tablet and have collected their vehicle by 12pm the next day.
- Any items left unattended at The Country Park are the sole responsibility of the owner.
- The Country Park is not liable to make refunds if packages are offered at a discounted rate after your booking has been made.
- Your booking is for the whole hospitality event, regardless of weather conditions the event will go ahead unless instructed otherwise.
- Should there be cancellation of your selected act, by the agent or any outside source, we will endeavour to supply an alternative act or reschedule the original booking.
- Food hospitality will go ahead unless advised otherwise prior to the event by The Country Park.
- A bag search may be conducted upon entry to the premises for the safety and security of both customers and staff members. Anyone refusing to comply will not be permitted entry and no refund will be given.
- By booking your event with us you confirm that you have read, understood and agree to the terms and conditions specified.
- Please take note - we strongly recommend to pre-book taxis home. We are unable to make taxi bookings for guests.
- Guests are not permitted to bring their own alcohol or beverages onto the premises and event organisers are responsible for ensuring that everyone in their party is aware of this prior to arrival. It is a condition of the booking that alcohol/beverages not purchased from The Country Park will be permanently removed and destroyed by a member of the management team. Anyone refusing to comply will be asked to leave the event. No refund will be issued.